

COVID-19 RESOURCE DIRECTORY: PROVIDING CARE TO VETERANS DURING COVID-19

For Organizations that serve Veterans

JUNE 2020



Centre of Excellence - PTSD
Funded by Veterans Affairs Canada

Centre d'excellence - TSPT
Financé par Anciens Combattants Canada

COVID-19 RESOURCE DIRECTORY: PROVIDING CARE TO VETERANS DURING COVID-19
FOR ORGANIZATIONS THAT SERVE VETERANS

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COVID-19 RESOURCE DIRECTORY: PROVIDING CARE TO VETERANS DURING COVID-19 FOR ORGANIZATIONS THAT SERVE VETERANS

IMPLEMENTING AND PROVIDING VIRTUAL MENTAL HEALTH AND SUBSTANCE USE CARE DURING COVID-19

01

TOOLKIT FOR E-MENTAL HEALTH IMPLEMENTATION



Developed by Mental Health Commission of Canada

Type of Resource

Toolkit

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

PDF

Language(s)

English and [French](#)



Description

The toolkit is a resource for mental health professionals to implement e-mental health innovations, such as telehealth, mental health apps, messaging-based services, and any internet-based mental health technology in clinical practice. E-mental health services are an effective option to provide rapid access to mental health information and care. The toolkit is an important document to help overcome noted barriers in implementing successful e-health programs for mental health professionals and allied health workers.

02

HEALTH APP DECISION TREE



Developed by Health Information Technology, Evaluation, and Quality Centre (HITEQ)

Type of Resource

Decision Tree

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

PDF

Language(s)

English

Description

There are thousands of consumer health applications (health apps), which run on smartphones, watches, tablets, and other mobile devices. These health apps are available for download for general consumers, patients, and healthcare professionals. User discrepancy in terms of the validity and safety of the health apps they choose to use are primarily based on ratings or recommendations. This guide seeks to provide a health app decision tree that can assist medical professionals and consumers in making wise choices when using health apps.



Click on the title of the resource to access it.

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IMPLEMENTING AND PROVIDING VIRTUAL MENTAL HEALTH AND SUBSTANCE USE CARE DURING COVID-19

03

TELEMEDICINE AND VIRTUAL CARE GUIDELINES FOR COVID-19

Developed by Royal College of Physicians and Surgeons of Canada

Type of Resource

Guidelines

Format(s)

Webpages

Language(s)

English and [French](#) 

Description

The Royal College of Physicians and Surgeons of Canada has developed a list of Province and Territory specific resources to support administrators and service providers in implementing telemedicine and virtual care guidelines during COVID-19.

Target Audience(s)

Service Providing Organizations
Service Providers

04

VIRTUAL CARE PLAYBOOK

Developed by Canadian Medical Association

Type of Resource

Guidelines

Format(s)

PDF

Language(s)

English and [French](#) 

Description

This playbook was written to help Canadian physicians introduce virtual patient encounters (telemedicine) into their daily practices. It is intended to be virtual care platform and vendor agnostic. It focuses on video visits, though phone calls and patient messaging are also categorized as virtual care. While not exhaustive, the playbook covers all key considerations to succeed at providing safe, effective and efficient care, including:

- Fitting virtual care into your practice workflow;
- Technology requirements;
- Scope of practice –what problems can be safety assessed and treated;
- “Webside” manner; and **more**.

IMPLEMENTING AND PROVIDING VIRTUAL MENTAL HEALTH AND SUBSTANCE USE CARE DURING COVID-19

05

GUIDELINES FOR THE USES OF TECHNOLOGY IN COUNSELLING AND PSYCHOTHERAPY



Developed by Canadian Counselling and Psychotherapy Association

Type of Resource

Guidelines

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

Webpages and PDFs

Language(s)

English and [French](#)



Description

The guidelines provide concrete suggestions for making the best use of technology while protecting clients and providers. The aim is to support and affirm professional practice by providing tools to be resilient practitioners. Resource topics include:

- Technology and innovative solutions chapter guidelines;
- Checklist for choosing technology;
- Basic technological competencies;
- Guideline references; and
- Information on practice amid the COVID-19 pandemic: important considerations.

06

TELEHEALTH: SUMMARY OF EVIDENCE



Developed by Canadian Agency for Drugs and Technologies in Health (CADTH)

Type of Resource

Evidence Summary

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

PDF

Language(s)

English and [French](#)



Description

CADTH has produced a number of Rapid Responses and other reports in attempt to answer questions regarding the ability of telehealth to bring health care to communities that are otherwise underserved, as well as questions regarding how technologies and programs compare to standard care. This resource houses the Rapid Responses. Resource topics include:

- Chronic diseases;
- Long-term care settings;
- Maternal and pediatric care;
- Mental health; and
- Miscellaneous.

IMPLEMENTING AND PROVIDING VIRTUAL MENTAL HEALTH AND SUBSTANCE USE CARE DURING COVID-19

07

[GUIDANCE ON TELEMENTAL HEALTH FOR MENTAL HEALTH SERVICES AND PRACTITIONERS](#)



Developed by Mental Health Reform

Type of Resource

Guidelines

Format(s)

PDF

Language(s)

English

Description

This rapid briefing is part of a series of eMEN project briefings on aspects of the eMental Health ecosystem in Ireland. This collation of guidance covers material from Ireland, United Kingdom, United States, and a European-level psychologist association. This rapid briefing focuses on “telemental health”, which encompasses telepsychology and tele-counselling, telepsychiatry, and structured psychoeducational and other supports provided by trained personnel (which may include volunteers and peer support workers). The collection includes both guidance specifically prepared in response to the crisis and other available sources of practical guidance that may be especially helpful now.

Target Audience(s)

Service Providing Organizations
Service Providers

08

[DIGITAL HEALTH EQUITY AND COVID-19](#)



Developed by Allison Crawford and Eva Serhal

Type of Resource

Framework

Format(s)

PDF

Language(s)

English

Description

Digital health innovations have been rapidly implemented and scaled to provide solutions to health delivery challenges posed by the coronavirus disease (COVID-19) pandemic. This has provided people with ongoing access to vital health services while minimizing their potential exposure to infection and allowing them to maintain social distancing. However, these solutions may have unintended consequences for health equity. Poverty, lack of access to digital health, poor engagement with digital health for some communities, and barriers to digital health literacy are some factors that can contribute to poor health outcomes. The authors present a Digital Health Equity Framework, which can be used to consider health equity factors.

Target Audience(s)

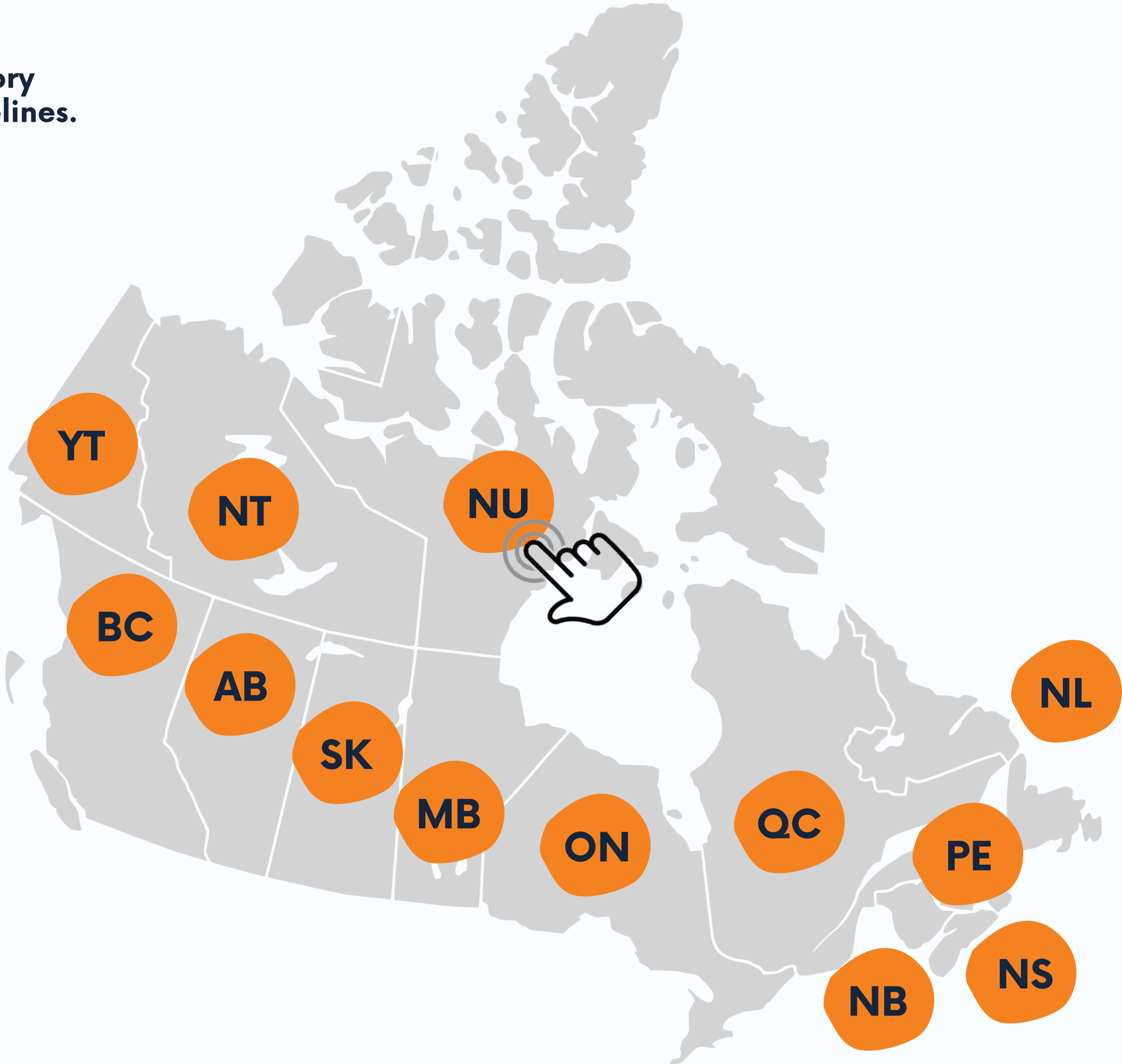
Service Providing Organizations
Service Providers

COVID-19 RESOURCE DIRECTORY: PROVIDING CARE TO VETERANS DURING COVID-19 FOR ORGANIZATIONS THAT SERVE VETERANS

TECHNOLOGY GUIDELINES BY PROVINCE/TERRITORY



Click on the Province or Territory buttons for access to the guidelines.



COVID-19 RESOURCE DIRECTORY: PROVIDING CARE TO VETERANS DURING COVID-19 FOR ORGANIZATIONS THAT SERVE VETERANS

PROVIDING CARE TO VETERANS EXPERIENCING HOMELESSNESS DURING COVID-19

01

[GUIDANCE FOR PROVIDERS OF SERVICES FOR PEOPLE EXPERIENCING HOMELESSNESS](#)



Developed by Government of Canada

Type of Resource

Guidelines

Format(s)

Webpages

Language(s)

English and [French](#)



Description

These recommendations are for the providers of services for people experiencing homelessness (including overnight emergency shelters, day shelters, and meal service providers). This guidance is based on the Canadian context and public health assumptions that reflect the currently available scientific evidence and expert opinion. This guidance is subject to change as new information on transmissibility and epidemiology becomes available. It should be read in conjunction with relevant provincial/territorial and local legislation, regulations and policies.

Target Audience(s)

Service Providing Organizations
Service Providers

02

[HOMELESSNESS SECTOR COVID-19 INFORMATION EXCHANGE](#)



Developed by The Canadian Alliance to End Homelessness

Type of Resource

Resource Directory

Format(s)

Webpages and PDFs

Language(s)

English

Description

The Canadian Alliance to End Homelessness has developed a homelessness sector COVID-19 information exchange portal. The portal includes links to resources, peer exchange portals, webinars, and community survey results.

Target Audience(s)

Service Providing Organizations
Service Providers

PROVIDING CARE TO VETERANS EXPERIENCING HOMELESSNESS DURING COVID-19

03

RESOURCES TO HELP THE HOMELESSNESS SECTOR RESPOND TO COVID-19



Developed by Canadian Network for the Health and Housing of People Experiencing Homelessness

Type of Resource

Resource Directory

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

Webpages

Language(s)

English

Description

This resource directory provides a collection of resources to help the homelessness sector respond to a COVID-19 outbreak. They are regularly updating this resource directory with the best practices, tools, and tips. Resource topics include:

- Response and recovery frameworks;
- Housing and coordinated access;
- Shelters/motels and isolation sites: Guiding Documents;
- Unsheltered homelessness: guidance and Community examples;
- Indigenous and equitable responses;
- Harm reduction and drug supply; and **more**.

04

COVID-19 RESPONSE FRAMEWORK FOR PEOPLE EXPERIENCING HOMELESSNESS



Developed by Homeless Hub

Type of Resource

Resource Directory

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

PDFs

Language(s)

English

Description

The below guidance was developed by a number of public health professionals, primary care physicians, psychiatrists, addictions medicine specialists, Municipal shelter and housing leadership, community health, social support, housing and addictions agencies, provides practical information and guidance to reduce the impact of the COVID-19 pandemic on the homeless population. Due to the unique circumstances of serving people experiencing homelessness or at risk of homelessness, service providers should connect with their respective provincial or territorial public health authorities to ensure that any measures taken to effectively service this extremely vulnerable population are in line with the service standard levels required by the province or territory.

PROVIDING CARE TO VETERANS EXPERIENCING HOMELESSNESS DURING COVID-19

05

[GUIDANCE ON THE U.S. COVID-19 RESPONSE FOR GRANTEE PROVIDING HOMELESS SERVICES](#)

Developed by U.S. Department of Veteran Affairs

Type of Resource

Guidelines

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

PDF

Language(s)

English

Description

The purpose of this document is to provide practical information to United States Veteran Affairs grantees working with Veterans experiencing homelessness so that they may strategize in preparing for and responding to a public health emergency using trauma-informed methods that minimize the impact on those who they serve.

Resource topics include:

- Infection prevention methods;
- Homeless outreach;
- Home visits;
- Wellness questions for veteran care and support;
- Planning considerations for wellness checks
- Overview of planning topics to consider; and **more**.

06

[EQUITY-INFORMED RESPONSES TO COVID-19](#)

Developed by National Collaborating Centre for Determinants of Health

Type of Resource

Resource Directory

Target Audience(s)

Service Providing Organizations
Service Providers

Format(s)

Webpages and PDFs

Language(s)

English and [French](#) 

Description

As the COVID-19 pandemic continues to evolve at a rapid pace across the world, the National Collaborating Centre for Determinants of Health believe equity and solidarity need to be beacons in a values-driven global response. To support equity-informed responses, they have compiled a resource directory related to health equity and the social determinants of health that are of relevance to Canadian public health during COVID-19.